

# Troubleshooting the UAT

If after connecting your UAT you still hear the music coming from your computer speakers instead of your Soundcast system, it means your computer is set to play music from its internal soundcard.

To change this, follow the next steps:

## MAC

With the UAT connected and iTunes playing...

1. Go to System Preferences
2. Under "Hardware" double click on the "Sound" icon.
3. A window will appear showing the sound devices your computer is actually seeing.  
You should be able to see "USB Audio DAC" on the list of devices.
4. Select "USB Audio DAC" by clicking on it.

After performing these steps you will notice your Mac speakers will stop sounding and the music will start playing through your Soundcast System.

If you still don't hear any sound make sure your computer's volume slider is not all the way down (0 volume).



## PC

With the UAT connected and iTunes playing...

1. Go to Control Panel
2. Click on the "Sound and Audio Devices" icon.
3. Under the Audio tab you will find "Sound and Playback".  
Select "USB Audio DAC" as the default device.
4. Click on "Ok".

After performing these steps you will notice your PC speakers will stop sounding and the music will start playing through your Soundcast System.

If you still don't hear any sound make sure the slider on windows mixer is not all the way down (0 volume).

